

# Worksite Benefits Enrollments

Simplified



## **Pre Enrollment Communication**

Our team takes care of everything so that your employees are fully engaged and ready to enroll for the coverage they need. We use a variety of virtual communication tools to create a campaign tailored to best reach your employees including pre-enrollment communication.

- Emails
- Voice Broadcast Messages

#### Our competency:

- •Core and voluntary worksite employee benefit programs for employers of all sizes
- We enhance your bottom line through effective communicating and enrolling techniques

As an independent organization, we have the flexibility to work with any insurance carrier in the marketplace. Our goal is to communicate benefits to help increase participation in all plans being offered.

- Customized with Company Name and logo
- Products available during enrollment
- Open Enrollment dates
- Call to action how to enroll



### **Enrollment Solutions**

We simplify the employee communication and enrollment process with a comprehensive suite of options such as:

- ✓ Inbound contact center
- Outbound contact center
- Automated Voice Messaging
- ✓ Email Broadcasting
- ✓ Text Messaging
- ✓ Group meetings On-Site at a Web-based
- ✓ Internet access to enrollment kits

We can help you customize a solution that best fits your group needs.



### What makes us different

Since 2004 we have been virtually enrolling employees throughout the country:

- Flexibility & Efficiency
- Fully-Customized
- Virtual non-invasive
- Minimize "soft cost"
- Consistent message
- Comprehensive, Integrated, & Robust
- Demographic analysis
- Bilingual capabilities

We handle worksite enrollments via:

- Contact Center
- Laptop/iPad Enrollments
- Web portal enrollments
- Virtual education meetings and enrollment

All our professional benefit counselors are non-commissioned but rather salaried, assuring a consultative one-to-one, enrollment experience and not a "pressured, hard sale."



### **Products**

#### **Worksite, Voluntary Benefits**

# Voluntary Plans Life Options

- Whole Life
- Universal Life
- Individual Life
- Group Term
- Accidental Death &
- Dismemberment

#### Supplemental Insurance

- Critical Illness
- Cancer Protection
- Accident
- Dental
- Vision
- Limited Benefit Medical
- Disability (Long & Short Term)

#### **Group Plans**

- Health
- Disability
- Life
- Dental Vision
- Long Term Care
- Identity

**Protection** 

We offer national enrollment capabilities, with over 30 years of combined experience in voluntary worksite.



## **Call Center Support**

#### The "Green" solution



- Enrollment assistance from knowledgeable Benefit
   Counselors
- Schedule appointment at your convenience
- Employees can call during the scheduled enrollment period - during or after work
- Access during the entire enrollment period
- Efficient data capture
- Real-time reports
- Eliminate paper waste





### **Enrollment Communication**

**Email and Web** 

# Used as part of our overall enrollment strategy





# Telephonic Enrollments

Overview



#### **Automated Voice Message**

- Unified message for all employees
- Can be left on Voice Mail/Answering Machine
- Adds credibility to the enrollment
- Allows for immediate transfer to a "live" Benefit Counselor with a touch of a button on their telephone key pad

#### Inbound

- Highly trained Benefit Counselors
- Consultative enrollment approach
- We never employ "pushy" or "scare" tactics
- Goal: Positive, efficient, and above all, a pleasant experience for all employee





# **Text Messaging**

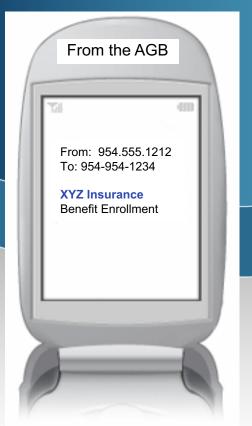
This is why "Experience matters..."

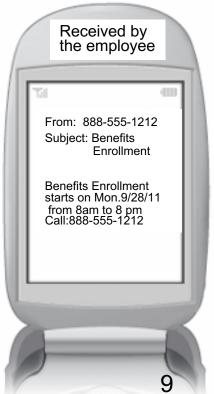
Our unique model is totally technology-based. Over a two decades of experience within the contact center industry allows us to provide our clients with "cutting edge" enrollment options that will maximize participation and increase enrollment premiums,

while minimizing expenses.

- Accurate and efficient data transfers
- Flexible data format for easy integration
- Customized enrollment alternatives
- Enhanced Data Security



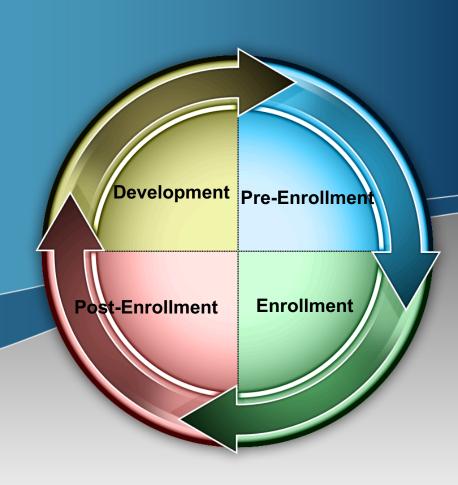




# **Technology**

#### Process driven, Results based, Scalable, Reliable

- Development: We help you design the enrollment model that best fits your group
- Pre-Enrollment: Increased employee awareness through communication
- Enrollment: Keeping it simple for ALL employees to enroll in a user friendly environment
- Post Enrollment: Effective reporting and data transfers
- Full support throughout the entire enrollment experience



### **Our Business Process**

Regardless of enrollment methods you chose.....

Our team will walk you though the process - we've deployed thousands of successful marketing campaigns using some of the same technology and models.

We continuously research new processes, tools and protocols to enhance performance and increase participation.

By proactively employing alternative enrollment methods, the momentum shifts from the employee to the enroller.

This paradigm change from the industry standard, results in a more efficient enrollment experience, thus directly affecting enrollment success!





Contact us today. We'll help you increase participation and employee engagement on your next worksite enrollment!

www.gacigroup.com
Toll Free: 877.839.8078

oll Free: 877.839.8078 Fax: 954.692.3936

